

## About Family Service Association of Greater Elgin

We are a private, not-for-profit agency offering services to children, adolescents, and adults of all ages. The goal of Family Service Association is to strengthen individuals and families so that they can meet the challenges of modern life in positive and constructive ways. Founded in 1931, the organization has grown to a multi-service agency currently serving more than 2,000 clients annually.

## Brief Overview



### Client Needs

Addressing System Gaps and Supporting Benefit Stability



### Legislative Support

HB4362- \$ISAC-HUMAN SERVICE LOAN REPAY  
SB2883 - HUMAN SERVICES WORKFORCE



### Call to Action

Host MHFA Training  
3<sup>rd</sup> Annual FSA 5k Run/Walk  
FSA's 95th Anniversary Celebration

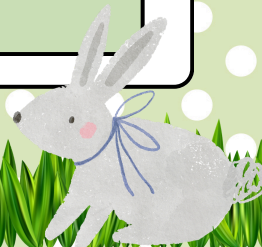


## The Price of Gaps in the System



"How are you?" the clinician asks. The client's guardian looks up, tears streaming. "I'm so stressed. I don't know how to make ends meet and be there for my kids." Working full-time in healthcare, the guardian keeps the household running, yet every dollar already has a place it needs to go. After rent, utilities, car payments, and insurance, little remains for food, clothing, and other necessities for their family of four. They sought help through programs like SNAP, but their income is about \$100 over the eligibility limit. "They say I make too much money, but I still can't put food on the table."

Without assistance, the guardian works overtime or takes extra jobs to survive. The cost is less time with the client and the rest of the family. In their words, the reality is harsh: financial stability comes at the expense of emotional availability.





### Meeting Client Needs

#### Addressing Gaps in the System

- Identifying how clients can become at risk for losing benefits.
- Partnering with state and local political officials to bring awareness.
- Monitor clients' social determinants of health (housing, food, transportation, employment) to prevent them from falling through the safety net.

#### Support Transition in Benefits

- Help clients plan for income or life changes that may affect their eligibility for public benefits.
- Educate clients about benefit thresholds and what steps to take before changes occur.
- Advocate for transition-focused policies and programs that phase out benefits gradually rather than ending support abruptly.

#### Agency Commitment

- Ensuring staff are aware of community resources.



### Legislative Support

- **HB4362 - \$ISAC-HUMAN SERVICE LOAN REPAY**

- This bill proposes \$5 million in funding for the Illinois Student Assistance Commission's Human Services Professional Loan Repayment Program.
- The program helps repay student loan debt for professionals working in community-based human service organizations.

- **SB2883 - HUMAN SERVICES WORKFORCE**

- This bill aims to strengthen the human services workforce by increasing funding for community-based providers and ensuring wages reflect the true cost of service delivery.
- The legislation requires state agencies to analyze past funding and ensure that future grant funding is at least 25% higher than 2021 levels by FY2028, helping organizations keep pace with inflation and rising costs.



### Why it matters...

- When people lose critical supports too quickly, it can create instability that negatively impacts their mental health, housing, employment, and overall well-being.
- Sudden loss of benefits can discourage individuals from pursuing work or financial progress if they fear losing essential services.
- Stable funding and workforce support help agencies maintain consistent mental health and human services programs.





# Mental Health Impact

March 2026

Partners In Mental Health Quarterly Impact Brief



## CALL TO ACTION

Host a Mental Health First Aid Class with FSA. If interested please email Ashley Kellenberger at [akellenberger@fsaelgin.org](mailto:akellenberger@fsaelgin.org)



Join us for FSA's 3rd Annual 5K for Mental Health Awareness Month

[Donate](#)

[Register to run/walk](#)



May 16th at 8:00am

400 N Grove Ave  
Elgin, IL 60120

Sponsorship - Email Katharine Quintanar at [kquintanar@fsaelgin.org](mailto:kquintanar@fsaelgin.org)



### FSA's 95th Anniversary Celebration

July 30<sup>th</sup>, 2026

The Haight - 166 Symphony Way, Elgin, IL 60120

Sponsorship or Donate - Email Katharine Quintanar at [kquintanar@fsaelgin.org](mailto:kquintanar@fsaelgin.org)

